



PROTECT YOUR INVESTMENT

SENSORY SENTINEL™ ARMOR PROTECTION

Turner Scientific is proud to offer various levels of support to keep your Sensory Sentinel equipment operating at its peak performance for many years. Various support levels include:

ARMOR STANDARD

Every new Sensory Sentinel comes with the Armor Standard which includes:

- 1-year limited hardware warranty.
- Unlimited technical support.
- Free standard software upgrades.

ARMOR PLUS

Armor Plus consists of a complete maintenance agreement and support packages available in 1-yr increments. Hardware, software, and technical support for the duration of the protection period is included.

- Accidental damage coverage for equipment up to \$1,500 in cumulative cost of parts and service.
- Annual sensor calibration and cleaning service. The owner simply pays for roundtrip shipping of the device to Turner Scientific.
- Four scientific consulting hours to address facility specific questions, threshold consultation, data interpretation, communication with stakeholders, mitigation techniques, and other unique situations.

ARMOR ADVANCED

In addition to the Armor Plus package, Turner Scientific also offers an array of comprehensive on-site and remote support options. Armor Advanced includes the features of Armor Plus and any of the following:

- On-site installation and training.
- Annual facility-wide assessment of animal rooms accompanied by a thorough report.
- 1-hour training of personnel on environmental variables and their impacts on lab animal research.
- Eight additional scientific consulting hours (total of twelve hours).
- Daily, weekly, or monthly reports and data archiving.
- LIVE monitoring of alerts by Turner Scientific personnel, including personal notifications to your site.

Armor Plus and Armor Advanced can be added within 45 days of purchase.

Please inquire at

info@turnerscientific.com or 217-602-0306

for more information on available services and pricing.

TURNER 
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ENVIRONMENTAL MONITORING SERVICES



Sensory Sentinel™ Armor Protection

Turner Scientific is pleased to offer various protection levels to suit your needs

	STANDARD	PLUS	ADVANCED
1-yr Limited Hardware Warranty ¹	✓	✓	✓
Unlimited Technical Support	✓	✓	✓
Free Standard Software Upgrades ²	✓	✓	✓
Accidental Damage Coverage ³		✓	✓
Annual Calibration Service		✓	✓
Unlimited Technical Support		✓	✓
Scientific Consulting ⁴		✓	✓
On-site Installation/Training			✓
Facility Wide Assessment			✓
Report Generation & Data Archive			✓
COST	Included with purchase	\$1000/year <i>(limit 3 year max)</i>	Call for a quote

- Limited Hardware Warranty** covers the components of the Sensory Sentinel against non-accidental dysfunction due to defects in workmanship and during the normal and recommended use of the device.
- Free Standard Software Upgrades** include updates that augment existing features and ensure Windows compatibility.
- Accidental Damage Coverage** allows replacement of components that become dysfunctional after accidental and unintentional damage during handling and recommended use (limit of \$1,500 total in replacement parts and service over the course of the warranty).
- Scientific Consulting** (4 hours with Armor Plus; 12 hours with Armor Advanced) addresses facility specific questions, threshold consultation, data interpretation, communication with stakeholders, mitigation techniques, and other unique situations. Additional consulting hours can be purchased.

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